

Enrollment No: \_\_\_\_\_

Exam Seat No: \_\_\_\_\_

# C.U. SHAH UNIVERSITY

## Winter Examination-2018

**Subject Name: Managerial skill**

**Subject Code: 5MS01MGS1**

**Semester: 1**

**Date: 13/12/2018**

**Branch: MBA**

**Time: 02.30 To 04.00**

**Marks: 35**

### Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
- (2) Instructions written on main answer book are strictly to be obeyed.
- (3) Draw neat diagrams and figures (if necessary) at right places.
- (4) Assume suitable data if needed.

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<b>Q-1</b>	<b>Attempt the Following questions</b>	<b>(07)</b>
	a. What do you mean by communication?	<b>01</b>
	b. What do you mean by stress?	<b>01</b>
	c. What do you mean by time management?	<b>01</b>
	d. What is distress?	<b>01</b>
	e. What do you mean by self-assertiveness?	<b>01</b>
	f. State the communication process.	<b>01</b>
	g. Give example of Non-verbal communication.	<b>01</b>
<b>Q-2</b>	<b>Attempt all questions</b>	<b>(14)</b>
1	Discuss factors influence the intrapersonal communication.	<b>05</b>
2	Discuss the difference between high low self-esteem and low self-esteem.	<b>05</b>
3	Explain symptoms of stress.	<b>04</b>
	<b>OR</b>	
<b>Q-2</b>	<b>Attempt all questions</b>	<b>(14)</b>
1	Describe the factors affecting to self-concept.	<b>07</b>
2	Write Note: Johari window	<b>07</b>
<b>Q-3</b>	<b>Attempt all questions</b>	<b>(14)</b>
1	Describe the problem solving process.	<b>07</b>
2	Explain components of self-concept.	<b>07</b>
	<b>OR</b>	
<b>Q-3</b>	1 Discuss the limitation of communication.	<b>07</b>
	2 Discuss the qualities require in manager.	<b>07</b>

